

Volunteer Position Description



Position: Technology and Gaming Volunteer
Department: Family Support Services
Campus: Children's Hospital
Supervisor: Anthony Schuh and Child Life Staff
Shifts: Monday-Friday, between 8 am and 5 pm
Created: December 5th, 2022

REVIEWED:
Dec-22

GENERAL SUMMARY

Volunteers will play and/or discuss games with patients, siblings, and families to increase socialization in a positive way. Volunteers will also assist in the support and maintenance of videogame and entertainment devices.

The Mission

As expressions of God's healing love, witnessed through the ministry of Jesus, we are steadfast in serving all, especially those who are poor and vulnerable.

Our Values

Compassion. Dignity. Justice. Excellence. Integrity.

Our Vision

Health for a Better World.

Our Promise

Know me, care for me, ease my way.

QUALIFICATIONS

- Competence with videogame and entertainment hardware
- Ability to troubleshoot technology issues
- 18 Years or older

KNOWLEDGE, SKILLS, AND ABILITIES

- Communicates clearly and respectfully with others, regardless of race, ethnicity, gender or sociological background.
- Maintains confidentiality and models it for others.
- Excellent customer service skills and has a sincere interest in serving others.
- Accepts supervision and adheres to hospital policies.
- Flexible in responding to change.
- Acts appropriately when dealing with critical, stressful, and/or unexpected situations.
- Recognizes own limitations and seeks help from appropriate sources when needed.
- Dependable and punctual; openly communications scheduling changes.
- Good organizational skills with an attention to detail.
- Aware of current gaming trends and popular games
- Ability to use the correct terminology (aka "gamer lingo")
- Familiarity with a wide variety of gaming systems and knowledge of age-appropriate games
- Ability to troubleshoot and solve basic tech problems associated with gaming system(s)

ESSENTIAL FUNCTIONS

The duties listed are essential functions of the position. However, other duties may be assigned, and may also be considered essential functions of the position.

The volunteer must be sufficiently fluent in the English language to satisfactorily perform the essential functions of the position. The degree of fluency required will vary depending on the nature of the position.

Volunteers are expected to honor the Mission, Values, Vision, and Promise and adhere to the Code of Conduct, policies, and standards of their organization.

For direct patient care roles: Performs and maintains currency of essential competencies as required by specific area of hire and populations served.

Essential Duties

- Distribute, set up, and retrieve videogames, consoles, and entertainment devices
- Collaborate with Child Life staff on unit to determine needs and complete documentation as directed
- Record data about device usage and patient interaction
- Clean, test, update and otherwise maintain devices
- Assist patients and families with gaming systems and electronic devices
- Play video games with patients one on one
- Assist with other technical needs as they arise

PHYSICAL DEMANDS and WORKING CONDITIONS

Physical Requirements

Please note for patient and material handling, the safe maximum force exerted by the volunteer should not exceed the following set values:

"For safe patient handling, in ideal situations, no more than 35 lbs. Maximum force should be lifted without the use of available lifting aids/equipment." (National Institute for Occupational Safety and Health (NIOSH) Safe Patient Lifting/Carrying thresholds). In situations of patient emergency some exceptions to this recommendation may exist (reference Safe Patient Handling Policy/Guidelines).

"For safe non-patient manual material handling, a Recommended Weight Limit (RWL) is 51 lbs. maximum without the use of assistive devices and/or team lift." (National Institute for Occupational Safety and Health (NIOSH) Work Practice Guide for Manual Lifting thresholds).

"The frequency of categories (never, rarely, occasionally, frequently, constantly) are based on the percentage of the work shift. For example, occasionally it is up to 1/3 of the work shift (US Department of Labor).

Lifting/moving patients: Mechanical forces generated by volunteer with or without use of lifting aids/equipment

Physical Requirements

- Vision and hearing within normal range.
- Able to lift and carry objects up to 25 lbs., or within own weight limitations.
- Able to provide wheelchair transportation up to 200 lbs., or within own weight limitations.
- Able to walk, reach, bend, and stand, often walking or standing for extended periods of time.

Work Hazards

- Potential exposure to infectious diseases.
- Potential exposure to blood and body fluids.
- Potential contact with combative/confused visitors and patients.
- Potential contact with hazardous chemicals.